

## mySortimo NZ Product Return Form

PLEASE ENSURE ALL RETURNED ITEMS ARE IN THEIR ORIGINAL BRANDED PACKAGING AND IN A NEW UNMARKED CONDITION WITH ANY INSTRUCTIONS AND WARRANTY CARDS.

For warranty claims please use the original packaging if you still have it, if not please package well

- Please complete this product return form
- Package your return. Include this completed product return form.
- Send package via insured carrier to:

New Zealand Returns:

74 Wiri Station Road

Manakau, Auckland

### STEP ONE: Please provide your details

Today's Date: \_\_\_\_\_ Order Number: \_\_\_\_\_

Full name: \_\_\_\_\_ Contact Ph: \_\_\_\_\_

Email address: \_\_\_\_\_

### STEP TWO: Please select one of the requirements below.

- Refund
- Replacement
- Warranty (returning an item that is faulty or damaged)
- Dispatch Error (returning an item that was sent in error)

### STEP THREE: List the items you are returning

QTY	DESCRIPTION	COLOUR/SIZE	PRICE EACH	TOTAL \$
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Describe the reason for return \_\_\_\_\_

### Refund Details/Payment

Due to banking systems, please allow up to 5 working days for refunds to appear back onto your account once processed

- Refund to Credit Card: The refund will be returned to the same credit card used in the purchase. Your card number is not required.
- Refund to bank account Refunds to a bank account only apply when the original payment has been made by direct credit or the payment credit card has been cancelled. Bank account: O Online store credit voucher A voucher code will be emailed to you to spend on a future purchase. Refund Details/Payment Due to banking systems, please allow up to 5 working days for refunds to appear back onto your account once processed